

Terms and Conditions SIM CARD

Costa Rica Cellular Connection, LLC and _____ agrees to the following terms and conditions for each cell phone on, _____, **2011.**

Please choose a plan to activate your ICE Kolbi Prepaid SIM card with
SIM card Options

- \$5 or 2,500 colones _____ (73 local minutes)
- \$10 or 5,000 colones _____ (147 local minutes)
- \$20 or 10,000 colones _____ (294 local minutes)
- All international calls to the USA and Canada will be deducted at \$0.27 per minute.

-The activation fee (See SIM card Options above) is good for up to 60 days.

-The customer agrees to pay for Shipping/Delivery which is \$1.99. for regular US or Costa Rica on reservations made 2 weeks prior to travel dates. Shipments are guaranteed to arrive prior to travel date. Expedited shipping rates apply on reservations made within 2 weeks of trip date or when requested. \$1.99 rate applies for hotel deliveries in the central valley (San Jose, Alajuela, Heredia, and Cartago). Airport delivery or pick-up is \$10.00. Other deliveries and shipping fees may apply for deliveries outside of central valley, or other countries.

-Prepaid SIM CARDS are reloadable at any time by contacting CRCC, via email, text, or phone. Minutes can be purchased in the same packages as activated (\$5, \$10, or \$20) and will be billed and charged to the credit card on file.

-Unused minutes are not refundable.

-Payment can be in the form of a credit card only. (Visa, MasterCard, America Express, Discovery) The customer agrees that all charges will be debited to the given credit card automatically. All billing is done through email; CRCC will email a detailed invoice to the customers email address as soon as it has been processed. The customer's bill will be debited from the credit card provided.

- CRCC will not be able to provide call logs for the airtime used. The customer must keep track of their own usage.

-CRCC does not guarantee service and coverage due to external conditions like geography, or problems with the facilities or

connections with ICE. There will be no refunds issued for problems with coverage or other external issues with ICE.

- Prepaid SIM cards work with unlocked quad band phones, CRCC will not issue refunds if the ICE Prepaid SIM CARD does not work with the customer's phone. CRCC is not responsible for any issues that arise from the customer's phone. If customer feels like their phone won't work CRCC has phones available for rent that can be used with ICE's Sims cards.

CRCC is a licensed reseller for ICE's prepaid SIM CARDS and it is prohibited to resell our products.

Will you be renting a 3G cell phone compatible with CR's ICE network?

____ NO
 ____ YES

Terms and conditions for renting a cell phone:

-Rental phones are available for customer that do not have an unlocked, quad band phone for Costa Rica for an additional fee of \$3 a day or \$ 39 a month. CRCC will make sure the customer receives the phone at the customer's desired location and date along with the activated SIM card. CRCC will run \$150.00 authorization on the credit card for loss of equipment.

-If a customer is renting a CRCC 3g Phone, a lost, stolen, broken, or damaged phone will result in a \$150.00 charge. A lost or stolen phone charger will result in a \$30 charge. A lost or stolen phone will not be replaced.

--The customer agrees to pay for Shipping/Delivery which is \$7.99. for regular US or Costa Rica on reservations made 2 weeks prior to travel dates. Shipments are guaranteed to arrive prior to travel date. Expedited shipping rates apply on reservations made within 2 weeks of trip date or when requested. \$7.99 rate applies for hotel deliveries in the central valley (San Jose, Alajuela, Heredia, and Cartago). Airport delivery or pick-up is \$10.00. Other deliveries and shipping fees may apply for deliveries outside of central valley, or other countries.

-If the customer returns a phone in the US or Canada, the phone must be sent back to Costa Rica Cellular Connection within 3 days of the end of the trip . After 3 days, a \$10/day charge will be applied.

To complete your reservation please fill out the information bellow and fax this form to 615-827-0155 or email it to: reservations@costaricacellularconnection.com

Please send us a copy of your scanned or copied passport open only to the picture and signature page.

THANK YOU FOR YOUR ORDER! We will email a confirmation receipt for your order.

Travel Dates:		Name as it appears on card:	
Credit Card Number:		Expiration Date:	Security Code:
Billing Address:			
Billing Phone Number:		Email:	
Are we shipping to a Residence or Business?		Is your Shipping address is the same as Billing? If not:	
Shipping/Delivery Address & Phone number:			
If picking up the phone at the airport flight number, airline and time:			
Passport number:			

Would you like your phone service to be programmed with a USA and Canada Toll Free 1800 number? (\$0.23 cents per minute on incoming) _____

Accepted and Agreed to by:

Customer Signature: _____ Date: _____